



PROMISING PRACTICES
Equality Body Hate
Speech Strategy

Rome
21/11/2018

Overview

- **Unia and Hate Speech**
- **Case Handling**
 - Facts and figures
 - Findings and challenges
 - Methodology
- **Policy Work**
 - Contact with stakeholders
 - Advocacy and coalition building

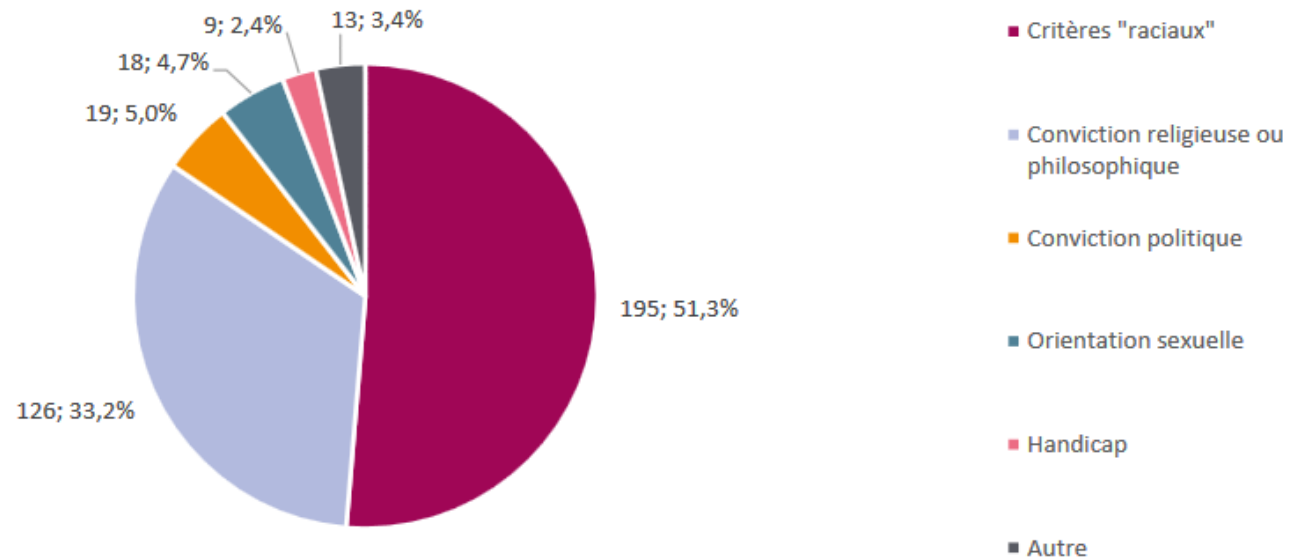
Unia and (Online) Hate Speech

- 15+ years of experience
- Exception to freedom of expression
- Mainly reactive reports handling
 - Author
 - Moderator
 - Notice and Takedown
 - Complaints



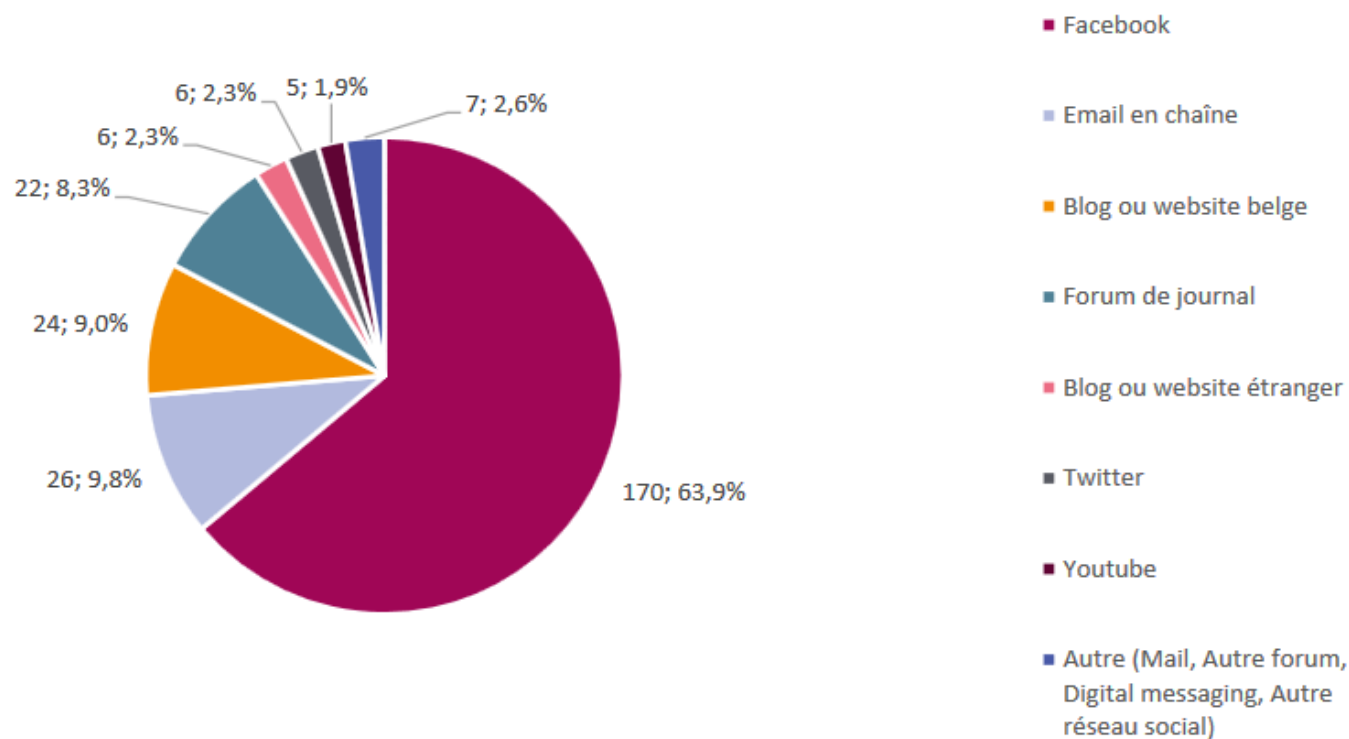
Case Handling – Facts and Figures by Ground

Graphique 27 : Nouveaux dossiers « Unia compétent » 2017 – Médias/Internet par critère de discrimination (n= 380)



Case Handling – Facts and Figures by Platform

Graphique 30 : Nouveaux dossiers « Unia compétent » 2017 - détails Internet (n= 266)



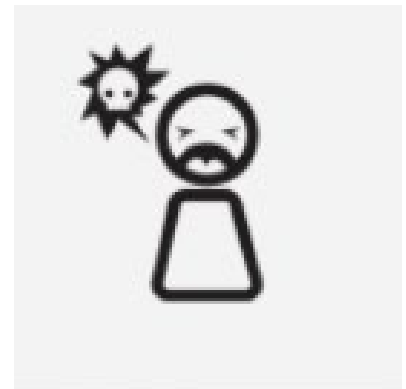
Case Handling – Findings and Challenges

- Events trigger (external and internal)
- Increase in rhythm and intensity
- Level of acceptance
- Conflicting interests
- Impunity and injustice
- Enforcement
 - Legal provisions
 - Means



Case Handling - Methodology

- **Analysis of the message - context, author, content**
- **Replies by group of authors**
 - General information
 - Contact author
 - Request removal (author/moderator)
 - Notice and takedown
 - Complaint, civil party



Policy Work – Contact with Stakeholders

- **Civil society**
- **Service providers (EC Code of conduct e.g.)**
- **Law enforcement**
 - Cooperation ([Circular by College of Public Prosecutors](#))
 - Training
- **Academics**
 - Analysis
 - Development of research tools

Policy Work – Advocacy and Coalition Building

- **Legal tools and law enforcement**
 - Evaluation of laws
 - Encourage policy development
- **Research**
 - Harmful speech during elections (universities)
 - Analysis of « closed cases » (national criminal institute)
 - Alternative measures (prosecutors)
- **Exchange of information and good practices**
 - Useful strategies (trusted flagger, strategic litigation e.g.)
 - Effective tools (algorithms e.g.)



UNIA

unia.be - asei@unia.be

