

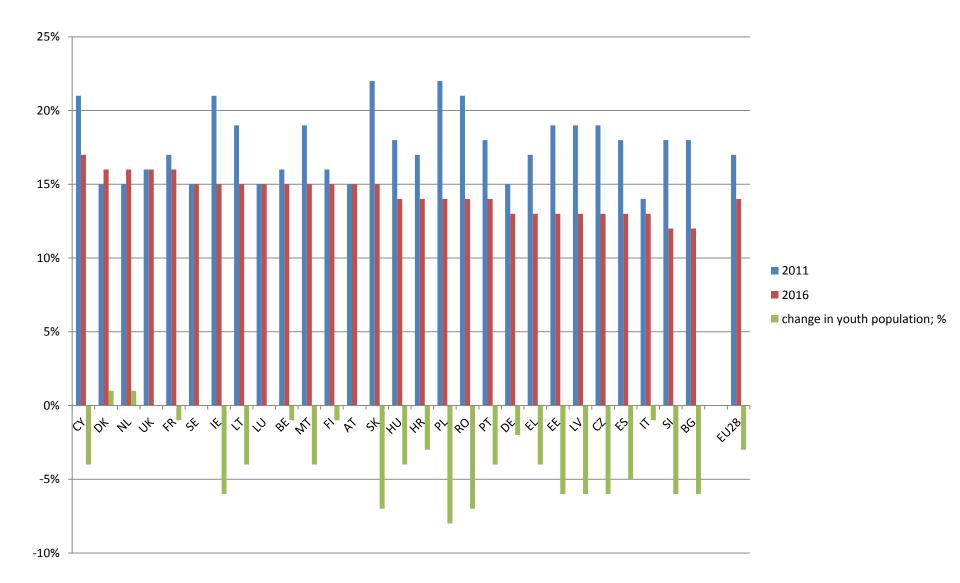
European Foundation for the Improvement of Living and Working Conditions The tripartite EU Agency providing knowledge to assist in the development of social and work-related policies

Tackling age discrimination against young people: building bridges between Equality bodies & youth organisations

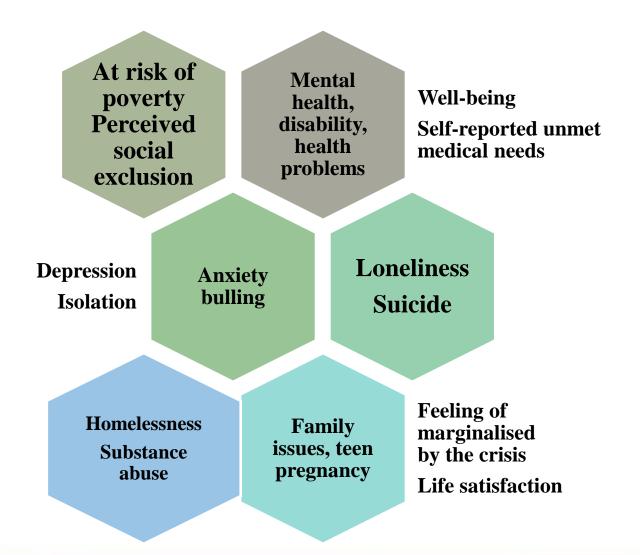
Eurofound, June 27th, 2018

Anna Ludwinek – Social Policies

Population change (aged 12-24)



Broad range of issues





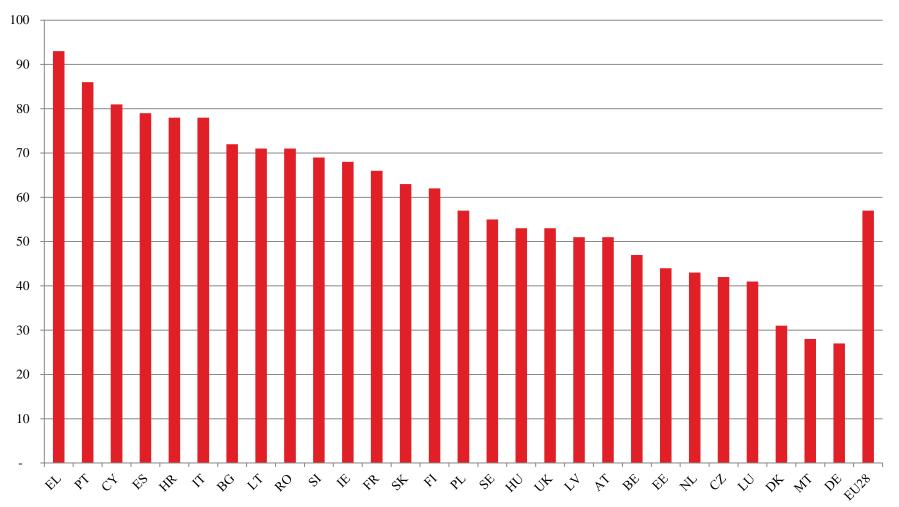
Needs addressed – type of services

Type of services	Needs addressed
Social support services (living conditions, social exclusion) Housing, legal assistance, financial assistance, compensatory services, information services, mediation	Poverty, social exclusion, risk of homelessness, abuse, extreme vulnerability/multiple disadvantage, family problems, problems settling into school
Health support services (physical and psychological wellbeing) Psychiatry, emotional and psychological support services, sexual health services, care for young mothers, health services for young people with disabilities	Mental illness, suicide risk, eating disorders, sexually transmitted diseases, teen pregnancy, chronic disease/disability
Services addressing adverse social and health outcomes Counselling, school psychosocial support, helplines, online support services, support to young offenders, rehabilitation, treatment of addiction and substance abuse	Bullying, cyberbullying, antisocial behaviour, substance abuse, social media, gaming and gambling
Services for particular groups Homeless intervention and support, support for LGBTQI youth, support services for young people with disabilities, aftercare, specific services for refugees or marginalised communities	Homelessness, disability, issues specific to LGBTQI young people, young people in care, unaccompanied minors-refugees, marginalised communities



Impact of the crisis

Feeling that young people have been marginalised by the economic crisis, that is to say excluded from economic and social life, %, age 16-30, 2016



Main problems with accessing healthcare services, by

country, age 18-24

	Distance	Appointment delay	Waiting time	Cost	Finding time
AT	30%	59%	73%	21%	25%
BE	17%	39%	43%	33%	42%
BG	21%	65%	74%	44%	48%
СҮ	42%	27%	48%	72%	47%
cz	31%	32%	81%	21%	39%
DE	16%	46%	60%	7%	35%
DK	16%	37%	35%	7%	25%
EE	27%	54%	34%	24%	24%
EL	41%	52%	70%	56%	31%
ES	7%	28%	26%	4%	10%
FI	6%	49%	39%	24%	20%
FR	16%	49%	57%	32%	52%
HR	24%	38%	33%	22%	20%
HU	18%	47%	44%	16%	29%
IE	19%	22%	34%	46%	
ΙТ	13%	35%	28%	26%	22%
LT	39%	45%	56%	26%	36%
LU	14%	30%	50%	45%	
LV	26%	53%	60%	44%	
МТ	13%	67%	82%	61%	29%
NL	5%	11%	32%	7%	21%
PL	25%	35%	31%	21%	26%
PT	11%	47%	54%	18%	23%
RO	36%	58%	74%	44%	52%
SE	18%	51%	33%	16%	33%
SI	25%	48%	51%	5%	17%
SK	8%	23%	32%	6%	15%
UK	20%	69%	64%	14%	40%
EU28	18%	44%	49%	20%	32%

CHILDREN ON THE FRONTLINE OF HOMELESSNESS IN EUROPE

IRLAND

- 3,333 children were homeless in November 2017, up 276% since November 2014.
- In Ireland, more than one homeless person in three is a child.

SWEDEN

- Between 10,000 and 15,000 children were homeless in April 2017.
- 60% increase in the number of children in emergency accommodation between 2011 and 2017.

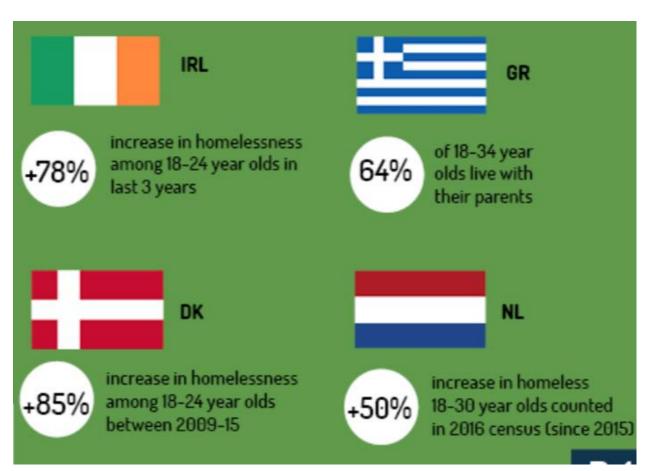
THE NETHERLANDS

 4,000 children registered homeless with the local authorities in 2015, 60% up on 2013.

FRANCE

- In 2012, 30,100 children were homeless.
- 33% of people in homeless accommodation were under 18 years making them the largest age group in homelessness.





Challenges and issues - youth service providers targeting young people experiencing homelessness/ being at risk of it (12-24 yrs.)

Issues impacting accessibility

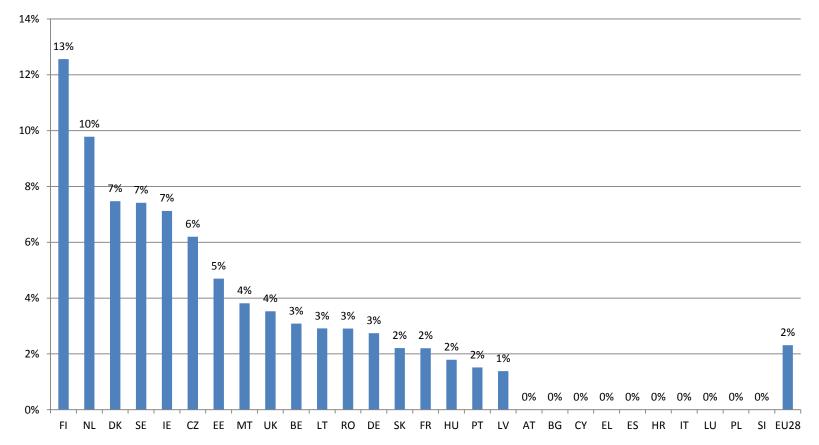
	Targeting YP experiencing homeless /being at risk	NOT targeting YP experiencing homeless /being at risk
Lack of interest	41%	35%
Prior appointment is necessary or there is a waiting list	36%	13%
Incorrect assessment in referrals	35%	8%
Lack of awareness of the service or entitlement	31%	53%
Stigma associated with using the service	16%	30%
Lack of staff or staff with the relevant skills	15%	22%
Low internet penetration/no access to internet for certain groups	1%	22%

Q: What does service provider perceive as an issues/ had an impact on <u>accessing</u> the provided services for young people?

*Results for organizations providing services for youth experiencing or at risk of homelessness; Multiple options could be selected. Hence, the percentages do not sum up to 100%

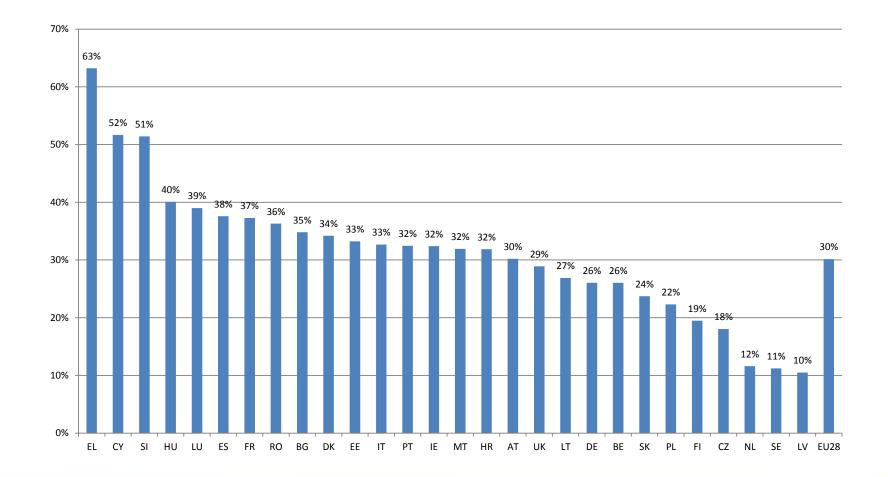


Would turn to service provider for support in case of feeling depressed or when dealing with a serious problem, age 18-24





Difficulty in affording psychology or psychiatry services, age 18-24





Main barriers in accessing services for young people in Europe

Structural and institutional barriers	Personal barriers	
- Physical access: location, opening hours,	- Lack of information	
access for people with disabilities	- Stigma	
- Administrative burden	- Mental wellbeing: anxiety, introversion	
- Legal restrictions (age limit, citizenship)	- Social attitudes	
- Lack of funding	- Family problems	
- Staff issues		
- No availability		
- Cost		
Cultural and societal barriers	Adequacy and quality	
- Religion	- Method of delivery, communication tools	
- Specific communities	- Competence of staff	
- Discrimination, prejudice	- Facilities, equipment	
- Language problems	- Anonymity, privacy	
	- Young people's involvement and agency	
	- Measurable outcomes and impact	



Perspective of service providers

Some of the preliminary first results

- Services are found via other young people or themselves (importance of peer-to peer)
- Most of the service of preventative nature
- Barriers
 - Internal governance funding, capacity
 - Reaching out
 - Keeping in touch post service
- Groups with access issues:
 - Young people without internet
 - Young people with physical/intellectual disabilities
 - Young people living in rural areas (CR, LT, PT, BG, HU)
 - Younger cohort (12-17)
- Issues impacting access
 - Lack of awareness
 - Lack of interest
 - stigma
- Further issues to be explored: LGBT, weak family ties

Thank you alu@eurofound.europa.eu

