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| **Equinet Cluster on Research & Data Collection** |
| **The work of Cluster members on research and data collection Overview** |

**List of respondents :**

1. Ombud for Equal Treatment, Austria
2. Unia, Belgium
3. Commission for Protection against Discrimination, Bulgaria
4. Office of the Ombudswoman, Croatia
5. Public Defender of Rights, Czech Republic
6. Defender of Rights, France
7. Federal Anti-Discrimination Agency (FADA), Germany
8. Greek Ombudsman
9. Commission for Protection against Discrimination, Macedonia
10. National Commission for the Promotion of Equality, Malta
11. Office of the Commissioner for Human Rights, Poland
12. National Council for Combating Discrimination, Romania
13. Commissioner for Protection of Equality, Serbia
14. Slovak National Centre for Human Rights
15. Advocate of the Principle of Equality, Slovenia
16. Equality Ombudsman, Sweden

**In which of the following ways does/did your equality body engage so far?  
For each box you ticked, could you please elaborate further?**

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| **Member** | **Conduct quantitative research** | **Conduct qualitative research** | **Commission quantitative research** | **Commission qualitative research** | **Use information or data collected by other institutions** | **Advocate for the collection of quantitative or qualitative data by other institutions** | **Collect data on complaints received by your institution** | **Other** |
| **Ombud for Equal Treatment, Austria** |  | | | | Info or data by other institutions |  | Collect data on complaints |  |
| We use them as additional information (e.g. FRA) in our public relations however I would not say that we "advocate" | | | | | | | |
| **Unia,**  **Belgium** |  | | Commission quantitative research | Commission qualitative research | Info or data by other institutions | Advocate | Collect data on complaints |  |
| - Commission research on inequalities along ethnicity, age, sexual orientation, income, ... in the labour market, in education and in housing  - Lobby for better data and research by government institutions and academia | | | | | | | |
| **Commission for Protection against Discrimination, Bulgaria** | Conduct quantitative research | Conduct qualitative research |  | Commission qualitative research |  | | Collect data on complaints |  |
| Via projects the CPD conducts quantitative and qualitative researches and studies. | | | | | | | |
| **Office of the Ombudswoman, Croatia** | Conduct quantitative research | Conduct qualitative research | Commission quantitative research |  | Info or data by other institutions | Advocate | Collect data on complaints | Statistical data on court cases and individual court judgements and data from NGOs |
| * **Conduct quantitative research:** in 2014, we conducted a research focused on media reporting about migrants, asylum seekers and asylees. Research method used was content analysis with both quantitative and qualitative aspects. * **Commission quantitative research**: Periodically we commission implementation of a nation-wide survey on the attitudes about discrimination and perception of its presence. So far, this type of survey has been conducted in 2009, 2012 and 2016 by a research company that implemented it in the methodological form of Computer-assisted telephone interviewing (CATI). During the interviews, a questionnaire developed in cooperation between us and the researcher agency was being used. * **Use information or data collected by other institutions:** we receive statistical information on court cases from the Ministry of Justice (explained bellow) as well as statistical data on discrimination cases collected by the specialized ombudsmen. In addition to that, we use quantitative and qualitative data from state administration bodies (both ones available on their web pages and in official registers and the ones which are sent to us upon our request, but not available to the public). * **Advocate for the collection of quantitative or qualitative data by other institutions:** In our Annual report we recommend collecting data to certain state administration bodies in order to be able to draft evidence based policies. * **Collect data on complaints received by your institution:** We collect data from the complaints send to our institution (administrative data, discrimination ground, area in which discrimination has taken place, type of victim and her/his gender, type of perpetrator, etc…) * In addition to this on annual bases, we also receive data from the M**inistry of Justice on the overall number of court cases related to discrimination** (presented according to discrimination ground and type of proceeding). Besides that, we also receive individual court judgements sent to us by individual courts. * We also collect **data from NGOs that is mostly qualitative data**. | | | | | | | |
| **Public Defender of Rights, Czech Republic** | Conduct quantitative research | Conduct qualitative research | Commission quantitative research | Commission qualitative research | Info or data by other institutions | Advocate | Collect data on complaints |  |
| * **Quantitative research:** e.g. discrimination in job offers (content analysis), survey into ethnic composition of pupils of former special schools (survey among teachers), underreporting of discrimination (survey among judges + representatives of NGOs + representatives of inspection bodies), accessibility of financial services to the elderly (experiment), conditions for registering a civil partnership (content analysis + survey among registry offices), the use of religious symbols at workplace (survey among employers). * **Qualitative research:** e.g. discrimination of women in emergency medical services (focus groups). * **Commissioned quantitative research:** underreporting of discrimination (public opinion poll). * **Commissioned qualitative research:** underreporting of discrimination (in-depth interviews with persons from vulnerable groups). * **Use of data collected by other institutions:** e.g. data on ethnic composition of pupils in former special schools collected every year by the Czech School Inspectorate/Ministry of Education, Youth and Sports. * **Advocate for the collection of data by other institutions**: e.g. data on ethnic composition of pupils in former special schools collected every year by the Czech School Inspectorate/Ministry of Education, Youth and Sports. * **Data on complaints:** published every year. | | | | | | | |
| **Defender of Rights, France** | Conduct quantitative research |  | Commission quantitative research | Commission qualitative research | Info or data by other institutions | Advocate | Collect data on complaints |  |
| * **Quantitative data collected** by the Défenseur des droits: 2016 Survey on access to rights (n=5117 in the general population). * **Advocacy for the collection of quantitative data:** with the national public statistical service and its network in several ministries.   **Publications available here in French**: <https://www.defenseurdesdroits.fr/fr/publications-list?tid=1793> | | | | | | | |
| **Federal Anti-Discrimination Agency (FADA), Germany** | Conduct quantitative research | Conduct qualitative research | Commission quantitative research | Commission qualitative research |  | Advocate | Collect data on complaints |  |
| * **Research projects:** FADA has the legal mandate to commission and to implement scientific studies on discrimination. For the main part, this is done by commissioning and conducting socio-scientific research projects, such as surveys or expert reports that examine (perceived) discrimination within the population in Germany or within specific target groups. This has been done in both quantitative as well as qualitative ways. Other surveys ask for the attitudes of the population in Germany towards specific groups, such as LGBTIQ\* or Sinti and Romanies. Furthermore, FADA has commissioned a field experiment study, providing strategies for furnishing proof of racist discrimination in the housing market in Germany. Finally, FADA is also commissioning legal studies such as legal experts’ opinions on questions concerning the Equal Treatment Act. * **Advocating for equality data:** So far, FADA has submitted proposals for integrating questions on perceived discrimination in the innovation sample of one of the most important panel surveys in Germany (Socio-economic Panel – SOEP) and in a panel survey of refugees in Germany. Furthermore, FADA has just commissioned an expert report in order to systematically document what information is currently collected by (national) data collection activities and what data should be collected in the future. * **Data on complaints:** Data on Complaints received by FADA are documented in the reports that FADA submits every four years to the German Bundestag (national parliament). Complaints data can be analyzed by areas of life and discrimination grounds. In some cases, further analyses are possible. Occasionally, data on complaints have also been used and analyzed in specific research projects.   All finished research projects and the reports submitted to the national parliament are publicly available under the following link: <http://www.antidiskriminierungsstelle.de/DE/ThemenUndForschung/Forschung/abgeschlossene_Forschung/abgeschlossene_forschung_node.html>  For each research project/report, short fact sheets in English language are available. | | | | | | | |
| **Greek Ombudsman** |  | Conduct qualitative research |  | | | | Collect data on complaints |  |
| In so far the Greek Ombudsmann has initialised only one research so far. The aim was to have a better view of how the financial crisis in Greece has affected the most valnurable social groups. The research was conducted by the Ombuds stuff who visited certain parts of the city (that filled certain social criteria) and presented the inhabitants with a questionary. | | | | | | | |
| **Commission for Protection against Discrimination, Macedonia** |  | | | | | | Collect data on complaints |  |
| Quarterly, the Commission for protection against discrimination is preparing a report of the complaints received, complaints answered and complaints where a discrimination has been assessed. Annually the Commission is also preparing a report of the complaints received through the whole year. Especially highlighted are the grounds of discrimination in the received complaints.  <http://www.kzd.mk/?q=node/51> | | | | | | | |
| **National Commission for the Promotion of Equality, Malta** |  | Conduct qualitative research | Commission quantitative research | Commission qualitative research | Info or data by other institutions | Advocate | Collect data on complaints |  |
| * NCPE regularly **conducts and commissions research studies related to equality and the grounds of discrimination within its remit**. Moreover, NCPE continually refers to national and international data, including data gathered by the EU and the Council of Europe, during its ongoing work. * Most NCPE research studies are carried out as part of **EU co-funded projects and are subcontracted to service-providers**. The research is then published by NCPE. In 2017 NCPE staff also finalised a Paper, based on qualitative research, on Diversity Management in the Public Service. This Paper was commissioned to NCPE by the People and Standards Division (the public administration HR office) and was presented during a European Public Administration Network (EUPAN) meeting. NCPE staff also carried out a desk-research on gender quotas in politics. * These research studies also **make use of information or data collected by other institutions**, such as the National Statistics Office (NSO), the electoral commission and the public service. Moreover, NCPE annually provides an analysis in its Annual Report of gender equality progress in different spheres, using data gathered from a range of sources such as the NSO, the public service, local councils, educational institutions and the judiciary. Data related to complaints, broken down by grounds of discrimination and sex of complainant, is also published in our Annual Report. * In its feedback to documents published by Government for public consultation, **NCPE often suggests the carrying out of equality research**. Moreover, NCPE is collaborating with the NSO in the development of a questionnaire dealing with the provision of family-friendly measures in the private sector.   **Research studies conducted or commissioned by NCPE** can be accessed from our website: [www.equality.gov.mt](http://www.equality.gov.mt)  - Research carried out by NCPE and Annual Reports are found in the “Our Publications and Resources” section: <http://ncpe.gov.mt/en/Pages/Our_Publications_and_Resources/Our_Publications_and_ResoResou.aspx>  - Research carried out as part of EU co-funded projects is found in the “Specific Initiatives” section: <http://ncpe.gov.mt/en/Pages/Projects_and_Specific_Initiatives/Introduction.aspx> | | | | | | | |
| **Office of the Commissioner for Human Rights, Poland** |  | | Commission quantitative research | Commission qualitative research | Info or data by other institutions | Advocate | Collect data on complaints |  |
| * Our Office **commissioned altogether above 20 research projects since 2011**. Most of them were qualitative (E.g. work-life balance) or have both qualitative and quantitative components (Access to Justice for people with disabilities) rarely only quantitative (Access to ethics and minorities religion classes in education). * We **advocate for data collection by other institutions** mentioning it in recommendations formulated in final reports on the research, and it's followed by motions to relevant institutions. Another way: in order to persuade Police to gather data on hate crime we invited them as consultants to our project which part was a pilot research for the questionnaire on hate crime. * **Data collection on complaints** is separate from the research projects. | | | | | | | |
| **National Council for Combating Discrimination, Romania** |  | Conduct qualitative research |  | | | | Collect data on complaints |  |
| * **Qualitative research conducted** is generally restricted to small projects where this type of work is necessary to fulfill the task. * **Quantitative data on complaints** is mostly collected for the purposes of compiling a report on the institutions' activities. | | | | | | | |
| **Commissioner for Protection of Equality, Serbia** |  | | Commission quantitative research |  | Info or data by other institutions | Advocate | Collect data on complaints |  |
| * **Commission quantitative research** - Regular research on the perception of citizens about discrimination * **Use information or data collected by other institutions** - we use data collected by other institutions in our annual reports and other publications * **Advocate for the collection of quantitative or qualitative data by other institutions**-recently we issued a questioner to all municipalities in order to gather information on women participation and gender equality on the local level * **Collect data on complaints received by your institution**-we regularly keep track on the number and nature of the received complaints and publish it in our annual reports | | | | | | | |
| **Slovak National Centre for Human Rights** | Conduct quantitative research |  | Commission quantitative research |  | | | Collect data on complaints |  |
| **The Centre has prepared 4 research projects so far.**  1. The first one deals with discrimination on the labor market- quantitative research on how many people experienced discrimination during a job interview, carried out by the agency,  2.Research on discrimination in job advertisements- monitoring different job advertisements, conducted by the Centre,  3.Monitoring and evaluating of effectiveness of positive actions in Slovakia-aiming to assess the awareness level of  territorial self-governments on the possibility to adopt positive actions which is granted to them under the Antidiscrimination Act,  4.Poverty and social exclusion of older people in Slovakia- this research analyze current situation of social exclusion of the elderly, their incomes and costs spent on the basic needs.  **Right now we are working on another two research projects:**  1. Racism and xenophobia among young people- I'm currently working on interpretation of data  and 2. Cyberbullying among children- we've just started the collection of data.   * We often use **information collected by other institutions,** e.g. EIGE gender equality index, our national statistical office database, Eurobarometer; to support our statements and to promote importance of our research. * The Centre also **collects data on received complaints**. | | | | | | | |
| **Advocate of the Principle of Equality, Slovenia** | Conduct quantitative research | Conduct qualitative research | Commission quantitative research |  | Info or data by other institutions |  | Collect data on complaints |  |
| * **Quantitative research of public opinion on discrimination and awareness** of population about and existence and work of Advocate of the Principle of Equality. * **Qualitative and quantitative research** and analysis of feedback from NGOs. * **Commission quantitative research:** a project in progress, contractor was commissioned to carry out a research on the general public's perception of discrimination * **Collect data on complaints received by your institution:** a system of collecting these information is set up, a legal expert reviews the complaints lodged and fills in the questionnaires that are later used to compile annual statistics on complaints | | | | | | | |
| **Equality Ombudsman, Sweden** | Conduct quantitative research | Conduct qualitative research | Commission quantitative research | Commission qualitative research | Info or data by other institutions | Advocate | Collect data on complaints |  |
| We mainly conduct quantitative research in specific projects. It is usually conducted by researchers or private agencies. | | | | | | | |

**What are the main purposes of your research and data collection work?**

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| **Advocacy** | Unia, Belgium Public Defender of Rights, Czech Republic Defender of Rights, France Federal Anti-Discrimination Agency, Germany National Commission for the Promotion of Equality, Malta Office of the Commissioner for Human Rights, Poland National Council for Combating Discrimination, Romania Commissioner for Protection of Equality, Serbia |
| **Awareness-raising** | Unia, Belgium Office of the Ombudswoman, Croatia Public Defender of Rights, Czech Republic Defender of Rights, France  Federal Anti-Discrimination Agency, Germany Commission for Protection against Discrimination, Macedonia National Commission for the Promotion of Equality, Malta Office of the Commissioner for Human Rights, Poland Slovak National Centre for Human Rights |
| **Better understanding discrimination and providing knowledge** | Federal Anti-Discrimination Agency, Germany  Office of the Commissioner for Human Rights, Poland Advocate of the Principle of Equality (population’s perception) Equality Ombudsman, Sweden |
| **Close the gap in research on discrimination** | Federal Anti-Discrimination Agency, Germany |
| **Improving the equality body’s work** | National Commission for the Promotion of Equality, Malta |
| **Making recommendations to other stakeholders than decision-makers** | Federal Anti-Discrimination Agency, Germany (universities, companies…) |
| **Mapping the current situation of discrimination and equal treatment** | CPD, Bulgaria Office of the Ombudswoman, Croatia |
| **Monitoring** | Unia, Belgium Public Defender of Rights, Czech Republic Office of the Commissioner for Human Rights, Poland (legal monitoring) Commissioner for Protection of Equality, Serbia (groups) Slovak National Centre for Human Rights |
| **Preparing the annual reports/reports to Parliament** | Ombud of Equal Treatment, Austria Office of the Ombudswoman, Croatia Greek Ombudsman, Greece |
| **Showcase the equality body’s activity** | National Council for Combating Discrimination, Romania |
| **Support cases** | Public Defender of Rights, Czech Republic |