

Discrimination in Croatia: Attitudes, Awareness and Forms

Project "Measuring (in)equality in Croatia"





Antidiscrimination Act

Grounds:

- race or ethnicity or color
- gender
- language
- religion
- political other belief
- national or social origin
- property

- trade union membership
- education
- social status
- marital or family status
- age
- health condition
- disability
- genetic heritage
- gender identity and expression, sexual orientation



Surveys - 2009, 2012, 2016

Groups of questions:

- Social distance
- Legislative and institutional framework
- Perception of Discrimination
- Personal experiences



Social distance

Attitudes reflect stereotypes and prejudice, mostly towards:

- Roma
- trade union members
- youth
- elderly
- persons granted asylum
- persons with mental disorders

Social distance

Lower number = higher compliance

201620122009

I try to avoid contact with those who are much less educated than I am

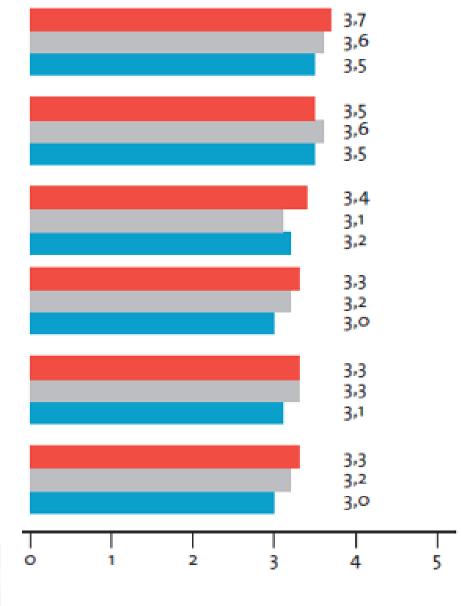
I wouldn't like to have a colleague who is a person with severe disabilities, since I would have to do parts of his job as well

I would feel very uncomfortable if I found out one of my colleagues or neighbours were gay

It would be unacceptable for my child to marry a person of different skin colour

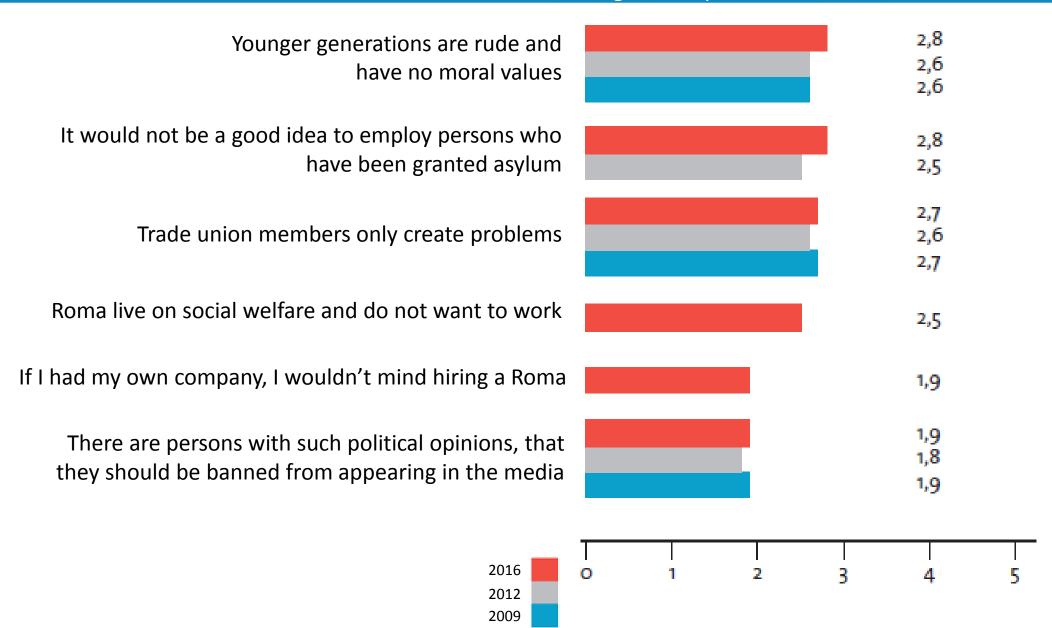
It would be unacceptable for my child to marry a person of different nationality

It would be unacceptable for my child to marry a person of different religion



Social distance

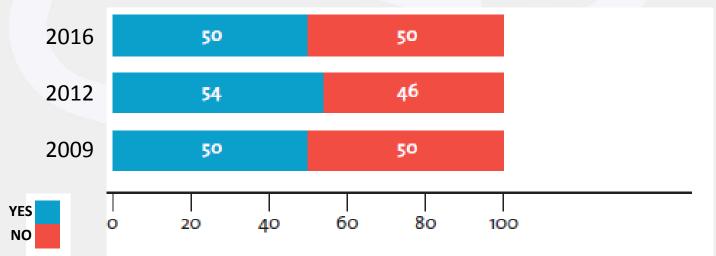
Lower number = higher compliance



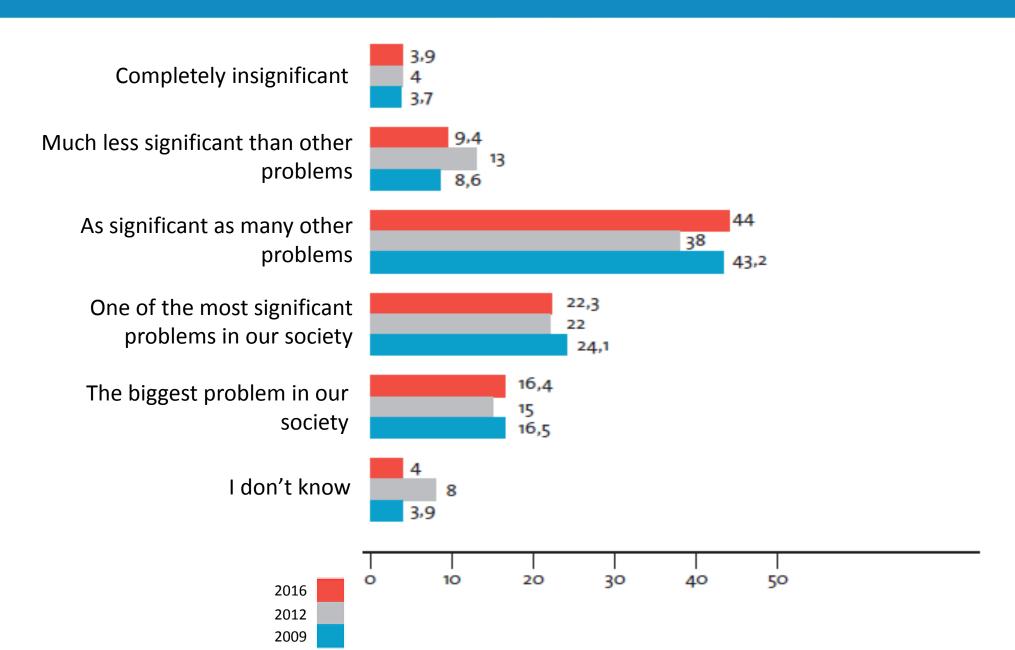
- 48% "Roma live on social welfare and do not want to work"
 - 38% "Trade union members only create problems"
- 37% "Younger generations are rude and have no moral values"
 - 33% "We better not employ persons granted asylum"
 - 29% "Elderly have lower competences then young persons"
 - 28% "Roma staff would discourage customers from using services"
- 25% "Homeless are to blame for their situation and they do not want to work"
 - 25% "I would not feel at ease working with a person with mental disorders"

Knowledge of the legislative and institutional framework

- What is discrimination?
 - A slightly higher number of citizens recognize it
 - Some still state various forms of injustice as discrimination
 - "I do not know" 17.9%
- Is there an antidiscrimination act in force in Croatia?



How significant the problem is of discrimination in Croatia?





Scope of Discrimination

Area

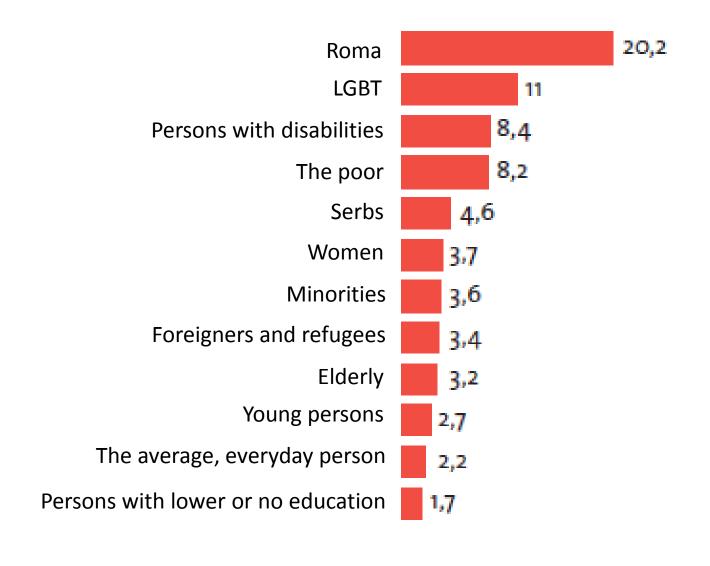
- work and employment
- judiciary
- media
- police actions
- education

Grounds

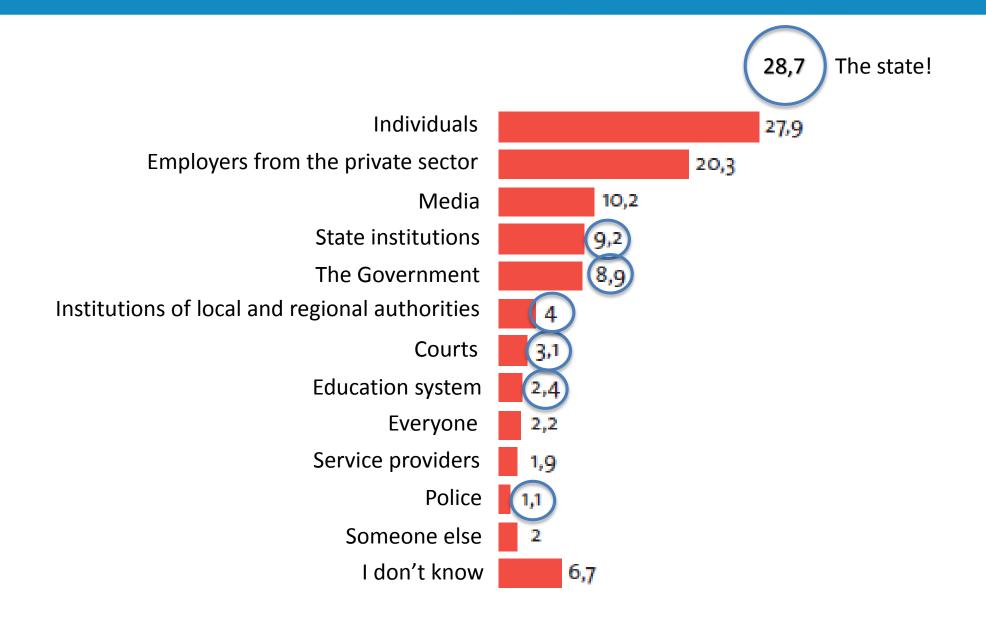
- national origin
- religion
- social origin
- property
- political belief
- sexual orientation
- disability
- color, race



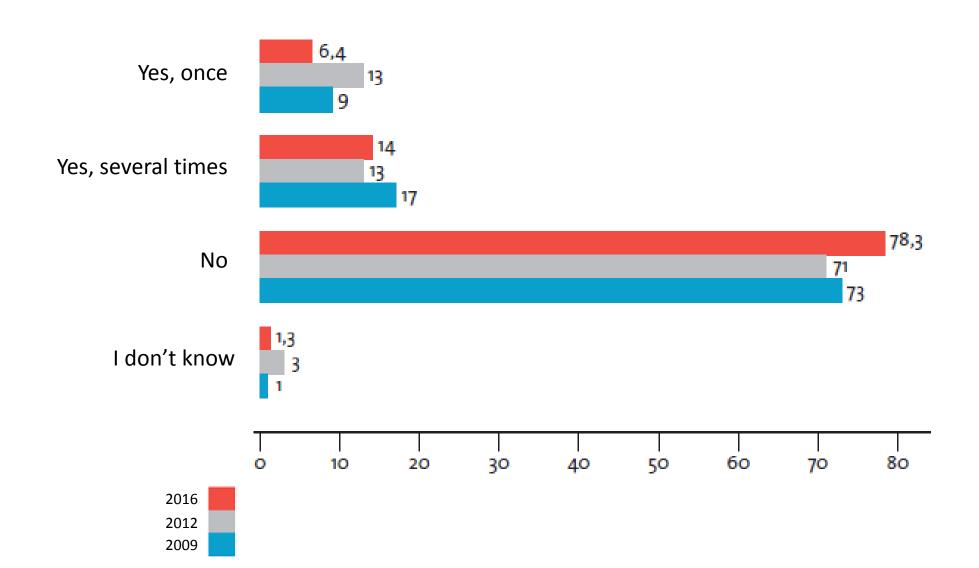
Who is most likely to be discriminated against in Croatia?



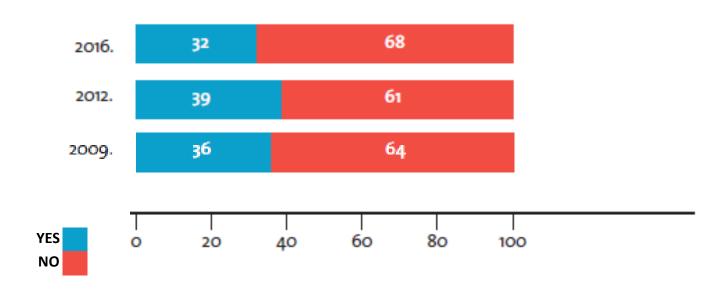
Who discriminates the most?



Have you been discriminated against?



Did you do anything?



29.8% - "Filed a private lawsuit"

14.3% - "Reported the incident to the police"

13.6% - "Informed my superiors"

11.2% - "Attacked back"

11.1% - "Filed a complaint within my company"

45% - "Nothing would have changed"

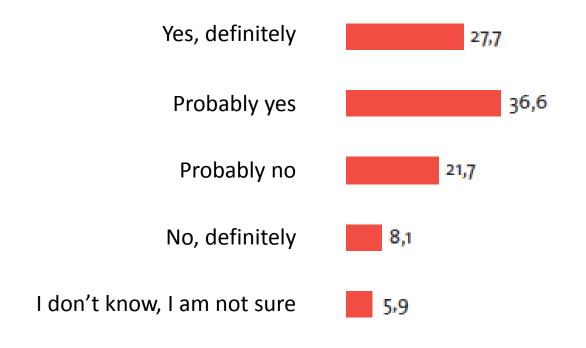
18% - "It would have made the situation worse"

14.9% - "No need to"

12.9% - "Did not know where to turn to"

12.8% - "It is a complicated, long-lasting and expensive procedure"

Would you report discrimination of others?





Thank you!

Twitter: @OmbudsmanHR

www.ombudsman.hr