



DISABILITY OMBUDSMAN

# EQUINET SEMINAR Accessibility and reasonable accommodation

# Monday 4<sup>th</sup> and Tuesday 5<sup>th</sup> April 2016

LOCATION: Hotel Wimberger, Neubaugürtel 34 – 36, Vienna (Austria)

### BACKGROUND INFORMATION AND CONTEXT

In the last years, the issue of the advancement of reasonable accommodation and accessibility in the workplace and beyond has been high on the EU and international non-discrimination agendas.

If adopted, the **proposal of the EU Horizontal Equal Treatment Directive**<sup>1</sup> would complement the Framework Employment Directive by obliging the EU Member States to provide persons with disabilities with general accessibility and reasonable accommodation in areas beyond employment.

In the context of the review of the EU's performance in **implementing the UNCRPD**, the UN Committee published <u>its concluding observations</u>. It formally recommends the EU to take effective action to ensure that persons with disabilities receive the reasonable accommodation they need, including by moving forward on the proposals of the **European Accessibility Act<sup>2</sup>** and the Horizontal Equal Treatment Directive.

The concept of reasonable accommodation is also essential for **other grounds of discrimination**. The example of accommodation of religious and cultural practices and needs in the workplace is particularly relevant in a context of rising discrimination on the grounds of religion and belief.

In light of this, the **Equinet 2013 Good Practice Guide** <u>"Equality bodies supporting good practice on</u> <u>making reasonable accommodation for people with disabilities by employers and service</u> <u>providers"</u> and the **2014 perspective** <u>"Realising Rights. Equality bodies and people with disabilities.</u> <u>Supporting the review of the European Union Disability Strategy 2010-2020"</u> both highlight significant challenges for equality bodies in promoting reasonable accommodation and accessibility. These reports will serve as bases for discussion at the upcoming Seminar on Reasonable Accommodation and Accessibility.

# OBJECTIVES

Equinet will organise a **one and a half day capacity-building seminar** for equality bodies' staff members **on accessibility and reasonable accommodation**.

The seminar will take stock of the experiences of equality bodies on accessibility and reasonable accommodation. It will build on previous work by Equinet in this field, notably on the 2014 Perspective and the 2013 Good Practice Guide.

In particular, the seminar will aim to:

- Build capacity of equality bodies' staff members in understanding, promoting and ensuring reasonable accommodation and accessibility by:
  - Facilitating the exchange of good practices

<sup>&</sup>lt;sup>1</sup> Proposal for a Council Directive on implementing the principle of equal treatment between persons irrespective of religion or belief, disability, age or sexual orientation (2 July 2008)

<sup>&</sup>lt;sup>2</sup> Proposal of European Accessibility Act, European Commission, 2 December 2015

- Initiating discussions on challenges encountered by equality bodies in this area
- Providing equality bodies with practical advice on how to implement effectively the concepts of accessibility and reasonable accommodation
- Update equality bodies on recent EU and international developments related to reasonable accommodation and accessibility

## PARTICIPANTS

This Equinet seminar is dedicated to an audience of approximately **45 equality bodies' staff members** with **responsibilities in dealing with accessibility and reasonable accommodation issues**. The seminar agenda allows for participation with different professional backgrounds, including **communication and policy experts**.

AGENDA				
MONDAY 4 <sup>th</sup> APRIL				
08:30 - 09:00	Welcome & Registration			
OPENING SESSION				
09:00 – 09:20	<i>Opening address</i> <b>Evelyn Collins,</b> Chair of the Equinet Executive Board and Chief Executive of the Equality Commission for Northern Ireland <b>Erwin Buchinger</b> , Austrian Disability Ombudsman			
09:20 – 10:00	<i>Keynote address</i> Accessibility and reasonable accommodation on the ground of disability: definitions, scope and challenges	Professor Anna Lawson, Leeds University		
10:00 - 10:15	Questions & Answers			
10:15 - 10:30	Coffee Break			
SESSION 1				
Setting the	Scene – Specific challenges a	nd ways forward on accessibility		
and reasonable accommodation for persons with disability				
<b>Chair:</b> Evelyn Collins, Chair of the Equinet Executive Board and Chief Executive of the				
Equality Commission for Northern Ireland				
This session aims to update participants on the EU and international framework for accessibility				
and reasonable accommodation on the ground of disability and address specific challenges in				
relation to these i		, , , , ,		
	The EU legal and policy	Emmanuelle Grange, Head of Unit,		
10:30 - 10:50	framework for accessibility and	Disability & Inclusion, DG Employment,		
	reasonable accommodation	European Commission		
	The UNCRPD, accessibility and	Sara Brunet, Chair of ENNHRI's CRPD		
10:50 - 11:10	reasonable accommodation:	Working Group and Senior Lawyer, Equality		
	implementation and challenges	and Human Rights Commission		
11:10 - 11:30	Questions & Answers			
11:30 – 11:45	Coffee Break			

# WORKSHOP 1

# Discussion groups: Promoting accessibility and reasonable accommodation for persons with disabilities in employment

In this first workshop session, speakers will provide equality bodies with practical advice on how to make accessibility and reasonable accommodation a reality in the workplace and how to cooperate with duty bearers.

then daty bearers	·			
Participants will divide in two groups and rotate after 50 minutes.				
11:45 – 13:25	Making accessibility and reasonable accommodation a reality in the workplace Cooperating with duty bearers: the case of businesses	Christina Wurzinger, European Disability Forum Board Member, Austrian National Council of Disabled Persons and Peter Noflatscher, Austrian National Council of Disabled Persons Susan Scott-Parker OBE, Founder and CEO, Business Disability International		
13:25 -14:30	Lunch Break	Business Disability International		
WORKSHOP 2 Discussion groups: Promoting accessibility and reasonable accommodation				
	for persons with disability k	peyond employment		
This workshop session will focus on concrete aspects of accessibility and reasonable accommodation beyond employment.				
Participants will divide in two groups and rotate after 50 minutes.				
14:30 – 16:10	Accessibility and reasonable accommodation beyond employment: overview and challenges Access to goods and services: the	Ignacio Sola-Barleycorn, Seconded National Expert, Equality and Citizen's Rights Department, European Union Agency for Fundamental Rights (FRA) Aleksandra Ivanković, Executive Director,		
	Easy-to-Read project	Inclusion Europe		
16:10 - 16:30	Coffee Break	inclusion Europe		
10.10 10.00	WORKSHO	OP 3		
	Discussion groups: Equality <b>k</b>	oodies' good practices		
Discussion in sr	nall rotating groups (one rotation a discussion gro	fter 45 minutes). Participants will attend 2		
16:30 – 18:00	Cooperation with duty bearers: the case of municipalities	Facilitation: Maria Ventegodt Liisberg, Department Director, Equal Treatment, Danish Institute for Human Rights		
	Accessibility, reasonable accommodation and arbitration in Austria	Facilitation: Aaron Banovics, Office of the Austrian Disability Ombudsman		
	Awards: "Come on in – access to everyone" project	Facilitation: Liisa Pakosta, Gender Equality and Equal Treatment Commissioner, Estonia		
	Raising awareness: "Every customer counts" project	Facilitation: Frank Fleming, Manager, Advice and Compliance Division, Equality Commission for Northern Ireland		
18:00	End of the first day			
Evening	Social event			

# TUESDAY 5<sup>th</sup> APRIL SESSION 2

### Reasonable accommodation beyond the ground of disability

Chair: Jessica Machacova, Project Officer, Equinet Secretariat

This session will address reasonable accommodation on other grounds than disability.

09:00 – 09:30	Reasonable accommodation beyond the ground of disability: definitions and main concepts	Gabrielle Caceres Frasquiel, Researcher, Centre Perelman de Philosophie du Droit, Université Libre de Bruxelles
09:30 – 09:45	The ground of religion or belief and gender: issues in counselling-practice	<b>Sandra Konstatzky</b> , Deputy Ombud, Ombud for Equal Treatment, Austria
09:45- 10:00	The grounds of race and ethnic origin	<b>Joël Le Déroff</b> , Senior Advocacy Officer, ENAR – the European Network against Racism
10:00 - 10:15	The ground of age	<b>Nena Georgantzi,</b> Policy Officer, AGE Platform Europe
10:15 - 10:30	Coffee Break	

#### WORKSHOP 4

# Discussion groups: Reasonable accomodation beyond the ground of disability Discussion in small rotating groups (rotation after 45 minutes). Participants will take part in 2 discussion groups. Discussion in small rotating groups (rotation after 45 minutes). Participants will take part in 2 discussion groups. The grounds of religion and belief and gender Facilitation: Sandra Konstatzky, Deputy Ombud, Ombud for Equal Treatment, Austria Facilitation: Joël Le Déroff. Senior

10:30 – 12:00	The grounds of race and ethnic origin	Advocacy Officer, ENAR – the European Network against Racism		
	The ground of age	Facilitation: Nena Georgantzi, Policy Officer, AGE Platform Europe		
CONCLUDING SESSION				
12:00 - 12:15	Anne Gaspard, Equinet Executive Director			
	Erwin Buchinger, Austrian Disability Ombudsman			
12:15	Closing Lunch			

