

Kummissjoni Nazzjonali ghall-Promozzjoni ta' I-Ugwaljanza ghall-Irģiel u n-Nisa

### National Commission for the Promotion of Equality

# Awarding the Equality Mark and Supporting Telework

Renee Laiviera Commissioner



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#### **The Maltese Context**

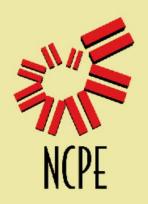


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#### **The Maltese Context**

Low participation rate of women in the labour market, but increasing at a fast rate:-

- 51.1% of working-age women are in employment
- 75.5% of working-age men are employed (NSO, January 2015)
- In 2012, 44.0% of working-age women were in employment (NSO, December 2012).



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#### **The Maltese Context**

# Several measures to promote female participation in the labour market

- Free childcare to all parents in work or in education, with children aged three months to three years
- **Breakfast Club** programme: state schools opening at 7am that provide breakfast free of charge to students of working parents
- Klabb 3-16: providing an after-school service for school-aged children





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#### **The Maltese Context**

Problem of gender segregation in the labour market

29.6% of employed women work in services or sales

16.8% in clerical work



ex. Percentage of female students:

- Faculty of Education 79.2%
- Faculty of Health Sciences 71.6%
- Faculty of Engineering 25%
- Faculty of Information and ICT 27.8%





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#### **The Maltese Context**

#### Few women in decision-making positions

- Judges 28.6%
- Magistrates 52.4%
- Managers 25.4%
- Board members of listed companies 2.8%
- Members of Parliament 13%
- though MEPs 66%





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### **The Equality Mark**



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#### The Concept

The **Equality Mark** is a certification awarded to companies that make **gender equality** one of their values and whose management is based on the recognition and promotion of the potential of all employees irrespective of their gender and caring responsibilities.

It promotes *female participation* in the labour market and career *advancemen*t for women.

It *prevents direct and indirect discrimination* and harassment.





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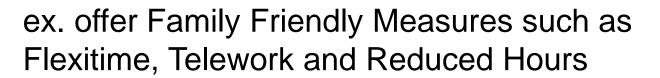


#### The Concept

Certified companies and government

entities decide to go over and above what is

mandatory by law





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#### The Concept

## Clear written policies against discrimination and sexual harassment

- Equality Policy
- Sexual Harassment Policy
- Internal Reporting Procedures

#### Equality in recruitment

- SOPs in recruitment
- Keep recruitment files to ensure a transparent process



Equal pay for work of equal value



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#### The Concept

#### Equality Representative/ Equality Committee



- Point of reference to employees
- Mainstreaming of policies and measures

Equality in training opportunities



Equality in service provision



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#### The Process

- Application form downloadable from NCPE website www.equality.gov.mt
- Set a meeting with an NCPE representative

#### NCPE assists the company/department in

- writing the relevant policies
- creating a framework for the introduction or strengthening of flexible work arrangements
- becoming more aware of practices that enhance gender equality at the workplace



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#### The Process

Once the relevant documentation is submitted, an audit is held at the entity's premises.

#### We check:

- Recruitment files
- Procedure for the circulation of material
- Vacancy adverts
- Training records
- Contracts/payslips



A Report will be submitted to the Equality Mark Committee for certification



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#### The Process

# Certification is valid for 2 years Organisations can then apply for renewal

#### During re-certification NCPE:

- Checks that commitments were followed through
- Gives equality training to around 10% of the company's employees
- Two different questionnaires are given out, one to the employer and one to a number of randomly chosen employees

A Report will again be submitted to the Equality Mark Committee for certification



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#### The Equality Mark

NCPE ensures that all grounds of discrimination are covered in the organisation's Equality Policy:

- to be in line with Maltese equality legislation
- to address multiple/intersectional discrimination

Training given as part of the Equality Mark re-certification:

- makes reference to all grounds of discrimination
- discusses multiple/intersectional discrimination



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#### **The Equality Mark**

There are
60 certified
entities
with over
15,800 employees





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### **Supporting Telework**



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#### **Supporting Telework**

NCPE provides information sessions, training and policy feedback promoting flexible work arrangements, including telework

- explains the concept of telework
- outlines its business-case
- addresses misconceptions
- promotes effective management and overcoming barriers



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#### **Supporting Telework**

 Published a research study (2006) on telework in Malta based on interviews with employers and teleworkers

 Gave its input to the Teleworking Policy in Public Administration (part of the Public Service Management Code)





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#### **Supporting Telework**

Some findings/recommendation from the *Teleworking Pilot Project* (research published by NCPE, 2006)

- Teleworking activity within the companies surveyed low 78% of participants were women
- Some opposition from line managers, possibly indicating they were unprepared to manage workers remotely; a belief that teleworking is a secondary activity carried out by people whose primary responsibility is devoted to their family
- Communication as a critical success factor in the implementation of telework
- Teleworking generally resulted in improved work performances, less absenteeism and improved retention
- Terms and conditions for teleworkers call for careful definition deliverables, corresponding hours of work, pay parity with on-site workers and annual leave require clear specification
- Management styles need to be adapted to suit this new mode of work
   management through deliverables



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#### **Supporting Telework**

In May 2015, NCPE organised two training sessions to 65 tele-managers in the public sector, delivered by an expert on the subject. These were aimed at:

- Empowering and aiding tele-managers
- Developing a culture of adequate telemanagement to ensure its sustainability within organisations
- Addressing challenges



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#### THANK YOU

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